American Residential Services L.L.C.

# ARS®/RESCUE ROOTER® FACT SHEET

**WHO WE ARE:**

ARS®/Rescue Rooter® is a leading brand of American Residential Services (ARS) LLC, providing heating, air conditioning, indoor air quality, plumbing, drain cleaning and sewer line services from company-owned locations across the United States. United by exceptional service, the ARS® Network serves both residential and light commercial customers.

**HEADQUARTERS:**

965 Ridge Lake Blvd., Suite 201
Memphis, TN 38120
901-271-9700

**WEBSITE:**

www.ars.com

**LEADERSHIP:**

- Don Karnes- Co – Chief Executive Officer
- Dave Slott- Co - Chief Executive Officer
- Luis Orbegoso- President and Chief Operating Officer
- Jim McMahon- Chief Financial Officer
- Christopher Mellon- SVP and Chief Marketing Officer
- Chris Snow- SVP and Chief Talent Officer

**HISTORY:**

ARS has built a distinguished national portfolio of non-discretionary HVAC, plumbing and energy efficient attic services, forging longstanding strategic partnerships with industry-leading suppliers and retailers to efficiently service consumers.

The name "Rescue Rooter" was trademarked in 1975 by the California based Rescue Industries Inc. It was a family-owned plumbing and drain cleaning company. In 1996, “ARS” was founded to consolidate

local and regional HVAC service companies. Shortly after, ServiceMaster acquired both Rescue Rooter and ARS, in 1998 and 1999 respectively, and brought them together under the “ARS / Rescue Rooter” brand.

In October 2006, ARS/Rescue Rooter was acquired from ServiceMaster by two private equity firms, Caxton-Iseman Capital and Royal Palm Capital Partners. At this time, the business was struggling and making low profit margins.

In May 2014, ARS was acquired by Charlesbank Capital Partners from Caxton-Iseman Capital and Royal Palm Capital Partners.

ARS has flourished and it now generates approximately $900 million in revenue.

**EMPLOYEES:**

Approximately 6500

**ARS NETWORK:**

The ARS network includes 70 service centers in 23 states and features the following respected brands:

| | |
|---|---|
| ARS | Comfort Heating and Air |
| AJ Perri | Florida Home |
| aksarben | Greenstar |
| Allgood | McCarthy Services |
| Andy’s Statewide | Proserv |
| Aspen Air | Rescue Rooter |
| Atlas Trillo | RighTime Home Services |
| Beutler | RS Andrews |
| Blue Dot | The Irish Plumber |
| Brothers | Unique Services |
| Columbus Worthington Air | Will Fix it |
| Conway Services | Yes! Las Vegas |

**SERVICES:**

Residential and Light Commercial

- HVAC
- Plumbing
- Drain cleaning
- Sewer lines
- Indoor air quality
- Efficient Attic Services (Insulation, Radiant Barrier, Ventilation)

**COMMUNITY OUTREACH:**

Nationally, ARS is focusing on three pillars: Youth Outreach, Sports Sponsorships, and Veterans Outreach. Agencies and foundations that ARS partners with include but are not limited to the following:

Tim Tebow Foundation, Night to Shine Sponsored by TTF, Memphis Catholic Schools Education That Works, JDRF-West TN Chapter, Shelby Farms Park Conservancy Youth Summer Camp, YMCA Corporate Games, Youth Villages, Best Buddies, LeBon Apetit, ARS / Rescue Rooter National Hoopfest, Liberty Bowl, Germantown Charity Horse Show, FedEx/St. Jude Classic, Columbia Fireflies, Alpha Omega Veterans Services and cityCurrent

**BOILERPLATE:**

**ABOUT AMERICAN RESIDENTIAL SERVICES:** Based in Memphis, Tenn., privately-owned ARS operates a network of more than 70 locally-managed service centers in 23 states, with approximately 6,500 employees. The ARS Network features industry-leading brands including, A.J. Perri, Aksarben ARS, Allgood, Andy's Statewide, ARS, Aspen Air Conditioning, Atlas Trillo, Beutler, Blue Dot, Brothers, Columbus Worthington Air, Comfort Heating & Air, Conway Services, Efficient Attic Systems (EAS), Florida Home Air Conditioning, Green Star Home Services, McCarthy Services, Rescue Rooter/ Proserv, Rescue Rooter, RighTime Home Services, RS Andrews, The Irish Plumber, Unique Services, "Will" Fix It, and Yes! Air Conditioning and Plumbing. As an Exceptional Service Provider, the ARS Network serves both residential and light commercial customers by providing heating, cooling, indoor air quality, plumbing, drain cleaning, sewer line, radiant barrier, insulation and ventilation services. Each location has a knowledgeable team of trained specialists. ARS requires background checks and drug tests on all employees. We hire professionals with the highest level of integrity. Providing exceptional service and ensuring the highest standards of quality, ARS has the experience to do any job right – the first time, with all work fully guaranteed.